

MASK REQUIREMENTS FOR AIR TRAVELLERS

For everyone's safety, all travellers must wear a mask at the screening checkpoint, during the boarding process, in flight, while deplaning and in the customs and border processing area – even if they are fully vaccinated.

Travellers must confirm that they have in their possession the mandatory mask as part of the registration or check-in process otherwise they will be denied boarding.

Refusal to comply with the wearing of a mask could result in a fine of \$5,000.

Exceptions:

- a child who is less than two years of age;
- a child who is at least two years of age but less than six years of age who is unable to tolerate wearing a mask*;
- a person who provides a medical certificate certifying that they are unable to wear a mask for a medical reason;
- a person who is unable to remove their mask without assistance;
- a person who is unconscious;
- a person who is asked by an official of the air operator, Canadian Air Transport Security Authority, Canada Border Services Agency officer, or a Canadian public health official to briefly remove their mask at the security screening, boarding gate or customs-controlled areas of the airport for identification purposes; and
- during the flight when the safety of the traveller could be endangered by wearing a mask or for brief periods when the person is eating, drinking or taking oral medications.

* While the child may not tolerate wearing a mask, the adult responsible for the child must still ensure that a mask is made readily available to the child prior to boarding an aircraft for a flight.

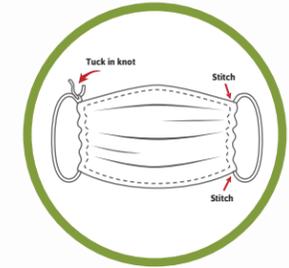
Mask dos:

- Do ensure the mask is made of multiple layers of tightly woven materials (such as cotton or linen).
- Do wash your hands or use alcohol-based hand sanitizer before and after touching the mask.
- Do use the ear loops or ties to put on and remove the mask.
- Do ensure your nose, mouth and chin are fully covered.
- Do discard masks that cannot be washed in a plastic lined garbage bin after use.
- Do consider wearing a clear mask if you're hard of hearing, or interact with people who use lip-reading to communicate.

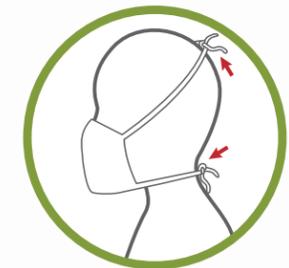
Mask don'ts:

- Don't wear masks with exhalation valves or vents, those made with mesh or lace fabric, neck gaiters, scarves and bandanas, or face shields only (without a mask).
- Don't wear a loose mask.
- Don't wear a mask made exclusively of plastic sheeting or materials that easily fall apart (e.g., tissues).
- Don't touch the mask while wearing it.
- Don't remove the mask to talk to someone.

EXAMPLES OF MASKS:



CLOTH MASK
(with or without a transparent window)



DISPOSIBLE MASK

For more information on masks consult: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/prevention-risks/about-non-medical-masks-face-coverings.html>



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