



COVID-19: Guidance Material for Air Operators

Managing Air Travellers for Flights Destined for Nova Scotia

Overview

Given the increase in cases of COVID-19 in Nova Scotia, all non-essential travel has been banned. As such, specific communications material have been developed for air carriers to use when managing travellers flying to Nova Scotia to help emphasize this message.

Note: there is no regulatory requirement to deny boarding to any traveller who does not have the required documentation to enter Nova Scotia; what is being asked of the air carriers is to assist with communicating the message related to the specific travel restrictions, as outlined in the sample products in this document.

Included in this package are three products:

- 1) A sample email that can be sent to travellers when they book a flight to Nova Scotia ([Annex A1](#)) to highlight the travel restrictions;
- 2) A specific pre-board announcement aimed at travellers who will be flying to Nova Scotia to re-emphasize the restrictions and entry requirements ([Annex A2](#)); and
- 3) A specific in-flight announcement to advise travellers flying into Nova Scotia of the measures they will face upon arrival in Nova Scotia ([Annex A3](#)).

For more information on any of the restrictions outlined in this package, please visit:

<https://novascotia.ca/coronavirus/>.

Annex A1: Sample email to send to travellers flying to Nova Scotia

Subject: New travel measures put in place by the province of Nova Scotia – essential travel only

In an effort to reduce the spread of COVID-19, the province of Nova Scotia has put in place new measures which prohibits entry into the province, unless you are travelling for an essential reason or if you are a permanent resident of Nova Scotia.

A list of essential reasons for travel is listed on Nova Scotia's coronavirus website:

<https://novascotia.ca/coronavirus/travel/#travel-restrictions>.

All travellers coming to Nova Scotia must apply to enter the province via the Nova Scotia Safe Check-in Form (self-declaration). It is strongly recommended that you complete the form about a week before you plan to travel. It will take three business days for your application to be reviewed. If you are approved, you will receive an approval letter via email that you will need to show border officials, along with documentation proving your essential reason for travel to Nova Scotia. To access the Nova Scotia Safe Check-in form, please visit: <https://travel-declaration.novascotia.ca/en>.

If you arrive in Nova Scotia without approval and supporting documentation to enter you will be turned around at your own expense. If an immediate flight out of the province is not available, you will be sent to a hotel, at your own expense, until such time that flight arrangements can be made. For further information, please visit <https://novascotia.ca/coronavirus/travel/>.

Stay safe and be informed about COVID-19 measures from Canadian national, provincial and territorial health authorities that apply in the region where you are heading.



Annex A2: Pre-Board Notification to Domestic Passengers travelling to Nova Scotia

The Government of Canada, along with provincial and territorial authorities, have put measures in place in order to manage the spread of COVID-19.

Prior to boarding this flight, you will be required to undergo a health check and a temperature screening. Verification that you have a face mask to cover your mouth, nose and chin will also be conducted. Providing false or misleading answers could result in a maximum fine of \$5,000. The temperature screening process will be done using a device that measures the temperature on your forehead, which will require that it be exposed. Any scarf, head covering or hair in this area may need to be lifted temporarily so that a proper temperature reading can be taken.

The Government of Canada is requiring that all travellers have a removable face mask to cover their mouth, nose and chin to prevent the inadvertent spread of COVID-19. Travellers must wear their face mask at all times during the screening process and the boarding process, as well as during the flight, upon landing and when exiting the aircraft, or as directed to do so by a member of the aerodrome security personnel, a gate agent or crew member.

As a reminder, no person should board a flight when they are feeling ill as this could potentially put others at risk. Should symptoms such as a fever, cough or difficulty breathing develop while in flight, please notify a crew member immediately.

The province of Nova Scotia has instituted travel measures in order to manage the spread of COVID-19. Only essential travelers who have received advanced approval are permitted to enter Nova Scotia.

Prior to boarding this flight, you need to:

- *Have written approval from the province of Nova Scotia after completing the online Nova Scotia Check-in form; and*
- *Understand the requirements that will apply to you upon arrival into the province.*

If you arrive in Nova Scotia without approval and supporting documentation you will be turned around at your own expense. If an immediate flight out of the province is not available, you will be sent to a hotel, at your own expense, until such time that flight arrangements can be made.

Please note that anyone entering Nova Scotia will be required to self-isolate for 14 days or for the duration of their stay, unless specifically exempt.

Stay safe and be informed about COVID-19 measures from Canadian national, provincial and territorial health authorities that apply in the region where you are heading.



Annex A3: In-flight announcement for a Canadian Domestic Flight destined for Nova Scotia

In light of the global pandemic related to COVID-19, the Government of Canada, in cooperation with provincial/territorial public health authorities, has put in place important measures to help limit the spread of COVID-19 in Canada.

*Please be advised that the province of Nova Scotia has banned all non-essential travel. **If you arrive in Nova Scotia without approval and supporting documentation you will be turned around at your own expense.** If an immediate flight out of the province is not available, you will be sent to a hotel, at your own expense, until such time that flight arrangements can be made.*

Travellers are reminded that they must use their face mask during their journey. Upon landing, passengers will be required to wear their face mask when gathering their belongings and leaving the aircraft, until they are outside the air terminal building.

Along with wearing a face mask and physical distancing, the Government of Canada strongly advises all travellers in Canada to use the free COVID Alert app to:

- *Be notified when they may have been exposed to COVID-19;*
- *Get advice on what to do next; and*
- *Tell nearby app users if you test positive for COVID-19, without sharing personal information.*

Stay safe and be informed about COVID-19 measures from Canadian national, provincial and territorial health authorities that apply in the region where you are heading.

